



"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

Sewerage & Water Board OF NEW ORLEANS

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UPDATE ON BOIL WATER ADVISORY FOR EAST BANK OF NEW ORLEANS

New Orleans – The precautionary boil water advisory for the East Bank of New Orleans is still in effect. Sewerage and Water Board of New Orleans (S&WB), in consultation with the Louisiana Department of Health (LDH), is currently testing additional water samples. S&WB will notify residents and businesses when the boil water advisory is cancelled.

S&WB issued a precautionary boil water advisory on Wednesday, September 20th for the East Bank of New Orleans after the water pressure dropped below 15psi (pounds per square inch) in areas throughout the East Bank water system. Fifteen (15) psi is the threshold established by public health officials for issuing boil water advisory.

Customers in on the West Bank of New Orleans are not affected by this boil water advisory.

We thank residents for their patience and regret the inconvenience that this has caused. We will continue to provide updates as they become available. If you have any questions, please call 52WATER (529-2837).

INSTRUCTIONS FOR BOILING WATER

Boil water for one full minute in a clean container. The one-minute boil time begins after the water has been brought to a rolling boil. (If there is a flat taste, it can be eliminated by shaking the water in a bottle or pouring it from one container to another.)

What to do During a Boil Water Advisory

Please review and follow the Louisiana Office of Public Health's Recommendations for Boil-Water Advisories listed at <http://new.dhh.louisiana.gov/assets/oph/Center-PHCH/Center-CH/infectious-epi/EpiManual/BoilWaterAdvisory.pdf> or www.swbno.org to ensure that all tap water is properly disinfected before use.

To view tips on what to do during a Boil Water Advisory, visit
<http://ready.nola.gov/NOLAReady/media/Documents/Water-Boil-Factsheet-General-Usage-v3.pdf>
or <http://ready.nola.gov/plan/boil-water/> .

To view tips specific to healthcare facilities, restaurants and daycares, visit
<http://ready.nola.gov/NOLAReady/media/Documents/Water-Boil-Factsheet-Healthcare,-Restaurants-and-Daycares.pdf>.\

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